



WELCOME TO WINGMAN CX NETWORK

Your step-by-step guide to completing Arise registration.

Congratulations! Your application has been received.

Open the registration email from Wingman and click your personal registration link. Keep this guide open while you complete each step.

Estimated completion time: 45–60 minutes

Before You Begin

- ✓ Use a Windows computer
- ✓ Keep your phone nearby
- ✓ Check your email
- ✓ Keep this guide open

Begin Registration →

💡 **Remember: Your personal registration link automatically connects your account to Wingman.**

STEP 1 OF 20 - PREPARATION

Prepare Before You Begin

Let's make sure you have everything ready before starting your Arise registration.

Checklist

- ✉ Open the registration email from Wingman.
Click your personal registration link inside the email.
- 📱 Keep your registration email open and have your phone nearby.
- 🔒 Save your username and password somewhere safe.
- ⌚ Set aside about one hour to complete your registration and assessment

Requirements & Warnings

- 💻 Use a Windows desktop or laptop whenever possible.
- 📄 Have your legal name, address, and ID information ready.
- ❌ Don't create another Arise account.
Use the same account until registration is complete.
- ✅ Complete every assessment yourself.
Wingman cannot provide answers.

Don't Do This:

- Don't search for another registration page.
- Don't register through another company's referral link.
- Don't create another Arise account.

Next Step → View Your Registration Journey



🕒 Time: 30 seconds

STEP 2 OF 20 - REGISTRATION JOURNEY

Follow Your Registration Journey

Here's what you'll complete during registration. Some later steps may vary depending on your application.

Registration Steps



Additional Steps May Follow



① Some steps may look slightly different on your screen. That's normal. Just follow the instructions shown during registration.

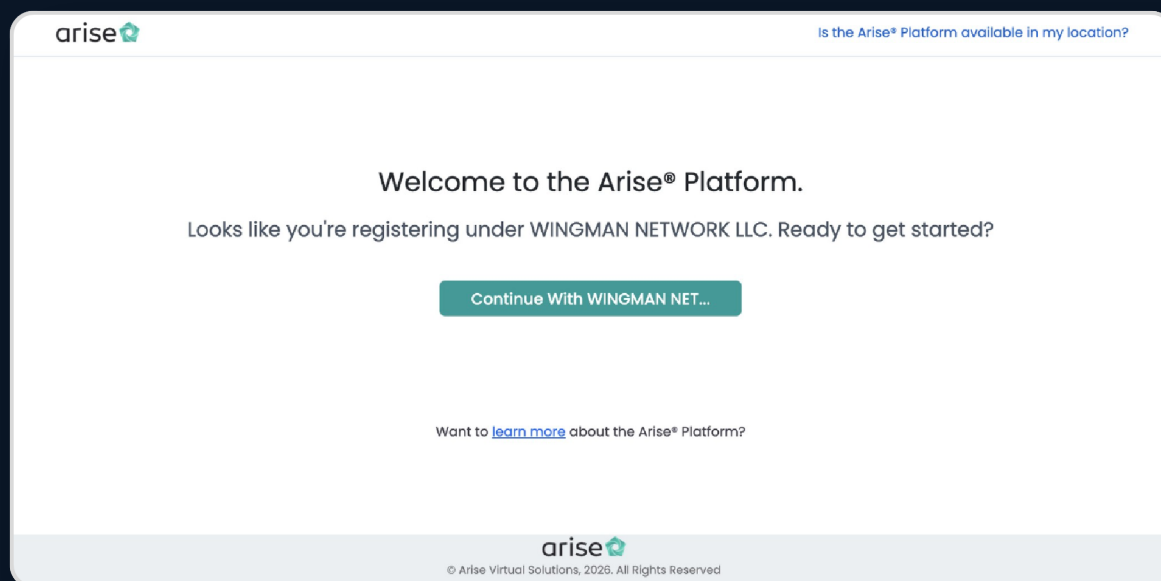
Please note: Registration does not guarantee acceptance, opportunity access, hours, or earnings.

Next Step → Open Your Registration Email

STEP 3 OF 20 - REGISTRATION

Open Your Registration Link

Open the registration email from Wingman and click your personal registration link.



Need Help?

admin@wingmanetwork.com

1

WHAT YOU'LL SEE

- Wingman Network LLC appears on the registration screen.

2

WHAT YOU NEED TO DO

1. Open the registration email from Wingman.
2. Click your personal registration link.
3. Click Continue.

3

DON'T DO THIS

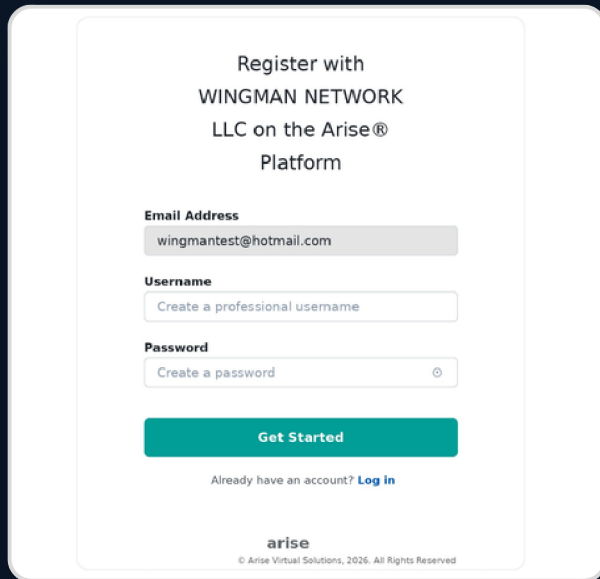
- Don't continue if another company appears.
- Don't use another registration link.
- Don't create another Arise account.

Next Step → Create Create Your Arise Account

STEP 4 OF 20 - ACCOUNT SETUP

Create or Sign In to Your Arise Account

Create a new Arise account or sign in if you already have one.



The screenshot shows the Arise account setup interface. At the top, it says "Register with WINGMAN NETWORK LLC on the Arise® Platform". Below this are three input fields: "Email Address" (with the example "wingmantest@hotmail.com"), "Username" (with the placeholder "Create a professional username"), and "Password" (with the placeholder "Create a password" and a toggle icon). A green "Get Started" button is below the fields. At the bottom, it says "Already have an account? [Log in](#)". The Arise logo and copyright notice "© Arise Virtual Solutions, 2026. All Rights Reserved" are at the very bottom.

📌 Example screen only. Do not use the email address shown in this guide.

✓ **Helpful Tip:**

Save your username and password before continuing—you'll need them later.

1

NEW ACCOUNT

- Use an email address you check regularly.
- Create a username you'll remember.
- Save your login details somewhere safe.

2

EXISTING ACCOUNT

- Already have an Arise account? Select Log In.
- Don't create another account.

3

IF YOU SEE AN ERROR

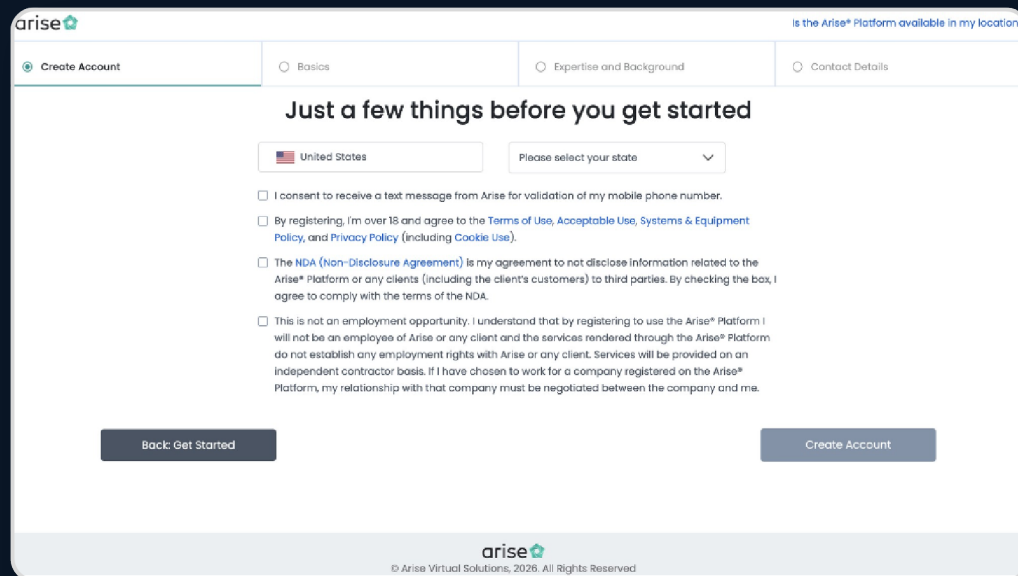
- Read the message on your screen.
- Fix the highlighted field.
- Click **Get Started** again.

Next Step → Review the Platform Terms

STEP 5 OF 20 - ACCOUNT SETUP

Read and Accept the Terms

Read the terms shown on your screen, tick the required boxes, then click Create Account.



arise is the Arise® Platform available in my location?

① Create Account ② Basics ③ Expertise and Background ④ Contact Details

Just a few things before you get started

🇺🇸 United States Please select your state

☒ I consent to receive a text message from Arise for validation of my mobile phone number.

☒ By registering, I'm over 18 and agree to the [Terms of Use](#), [Acceptable Use, Systems & Equipment Policy](#), and [Privacy Policy](#) (including Cookie Use).

☒ The [NDA \(Non-Disclosure Agreement\)](#) is my agreement to not disclose information related to the Arise® Platform or any clients (including the client's customers) to third parties. By checking the box, I agree to comply with the terms of the NDA.

☒ This is not an employment opportunity. I understand that by registering to use the Arise® Platform I will not be an employee of Arise or any client and the services rendered through the Arise® Platform do not establish any employment rights with Arise or any client. Services will be provided on an independent contractor basis. If I have chosen to work for a company registered on the Arise® Platform, my relationship with that company must be negotiated between the company and me.

Back: Get Started Create Account

arise
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① Example screen only. Use your own information when completing your registration.

Before Moving On

✓ All required boxes are checked. ✓ You've clicked Create Account. ✓ No error messages are shown.

1

WHAT YOU'LL SEE

- Terms and acknowledgements.
- Required checkboxes.
- Create Account button.

2

WHAT YOU NEED TO DO

1. Read the terms shown on your screen.
2. Tick all required checkboxes.
3. Click Create Account.

3

DON'T DO THIS

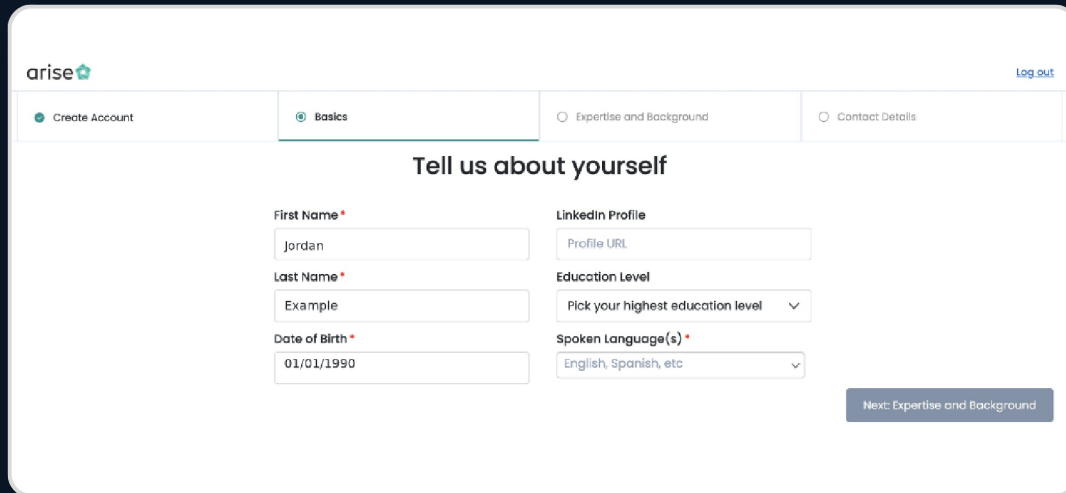
- Don't skip the required checkboxes.
- Don't click Create Account until you've reviewed the page.

Next Step → Enter Your Personal Information

STEP 6 OF 20 - PERSONAL INFORMATION

Enter Your Personal Information

Enter your details exactly as they appear on your government-issued ID.



The screenshot shows the 'arise' registration interface. At the top, there's a navigation bar with 'Create Account', 'Basics' (selected), 'Expertise and Background', and 'Contact Details'. Below this, the title 'Tell us about yourself' is centered. The form is divided into two columns. The left column contains 'First Name*' (filled with 'Jordan'), 'Last Name*' (filled with 'Example'), and 'Date of Birth*' (filled with '01/01/1990'). The right column contains 'LinkedIn Profile' (with a 'Profile URL' input), 'Education Level' (a dropdown menu with 'Pick your highest education level'), and 'Spoken Language(s)*' (a dropdown menu with 'English, Spanish, etc'). A 'Next: Expertise and Background' button is at the bottom right.

① Example screen only. Use your own information when completing your registration.

Before Moving On

✓ Your information matches your ID. ✓ Required fields are complete. ✓ No error messages are shown.

1

LEGAL DETAILS

- Name fields
- Date of birth
- Contact information
- Address fields

2

OPTIONAL FILED

1. The LinkedIn field is optional.
2. Complete it only if you want to include it.

3

BEFORE YOU CLICK NEXT

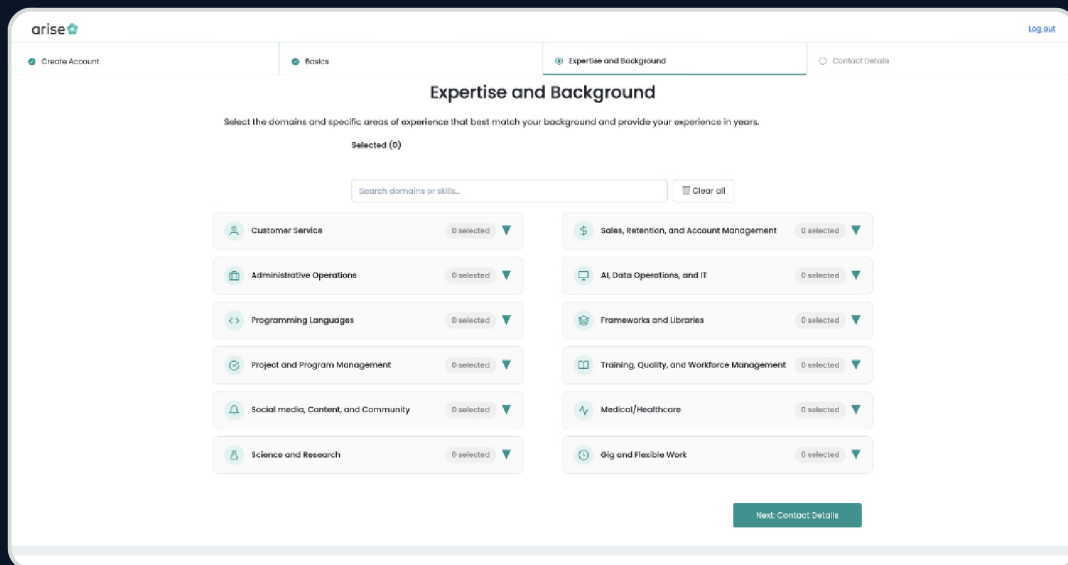
- Check your spelling.
- Review your education and languages.
- Click Next to continue.

Next Step → Select Your Experience & Background

STEP 7 OF 20 - EXPERIENCE

Tell Arise About Your Experience

Complete your experience, education, and language information.



📌 Example screen only. Select the options that match your own experience.

Before Moving On

✓ Your experience is accurate. ✓ Your selections match your background. ✓ You're ready to continue.

1

CHOOSE YOUR EXPERIENCE

- Select the experience areas that match your skills.
- Choose only the experience you actually have.

2

DON'T DO THIS

- Don't exaggerate your experience.
- Don't select skills you don't have.
- Don't guess your years of experience.

3

BEFORE YOU CLICK NEXT

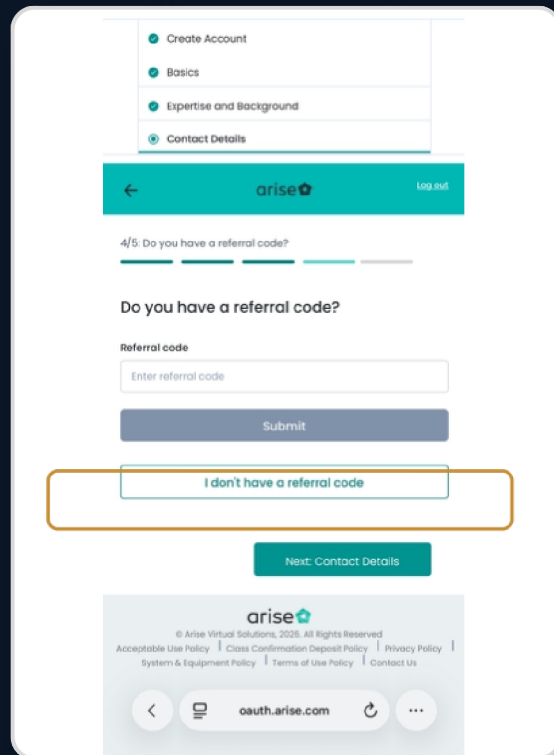
- Review your selections.
- Make sure your information is accurate.
- Click Continue.

Next Step → Skip the Referral Code

STEP 8 OF 20 - REFERRAL CODE

Skip the Referral Code

Your Wingman registration link already connects your account to Wingman.



📌 Example screen only. Your registration link already connects you to Wingman.

1

WHAT YOU'LL SEE

- The screen asks if you have a referral code.
- You'll see Yes and I don't have a referral code.

2

WHAT YOU NEED TO DO

- Select "I don't have a referral code".
- Click Continue.

3

DON'T DO THIS

- Don't enter a referral code from another company.
- Don't restart your registration using a different link.

Next Step → Enter Your Contact Details

STEP 9 OF 20 - CONTACT DETAILS

Enter Your Contact Details

Enter your current contact information and review it before clicking Next.



USE YOUR CURRENT DETAILS

- Use your current phone number.
- Use an email address you check regularly.
- Make sure your contact information is up to date.



STAY WITH YOUR WINGMAN ACCOUNT

- Continue using the account you created through Wingman.
- Don't restart your registration using another link.
- Stay signed in until registration is complete.



REVIEW BEFORE CONTINUING

- Double-check your contact details.
- Correct any mistakes.
- Click Next to continue.

Before Moving On

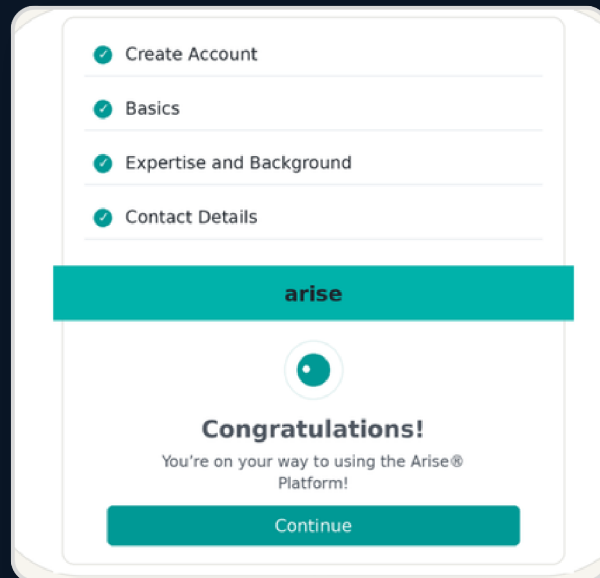
✓ Your email address is correct. ✓ Your phone number is correct. ✓ You've reviewed all contact details before clicking Next.

Next Step → Verify Your Mobile Number

STEP 10 OF 20 - PROFILE SETUP COMPLETE

Your Profile Setup Is Complete

Your basic profile is complete. There are still a few more steps before your registration is finished.



① Example screen only. Your confirmation screen may look slightly different.

🎉 Nice work!

You're making great progress. Keep going—you're almost ready for the next stage.

1

WHAT THIS MEANS

- Your account has been created.
- Your profile information has been saved.

2

WHAT YOU NEED TO DO

- Click Continue.
- Stay signed in to your account.

3

DON'T STOP HERE

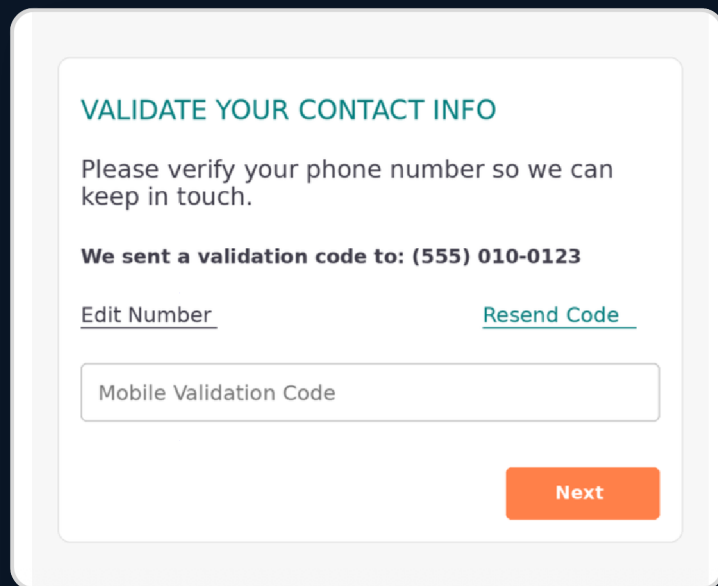
- Your registration isn't finished yet.
- Mobile verification, system checks, and assessments still need to be completed.

Next Step → Verify Your Mobile Number

STEP 11 OF 20 - MOBILE VERIFICATION

Verify Your Mobile Number

Enter the latest verification code sent to your phone.



The example screen is titled "VALIDATE YOUR CONTACT INFO". It contains the text "Please verify your phone number so we can keep in touch." Below this, it says "We sent a validation code to: (555) 010-0123". There are two links: "Edit Number" and "Resend Code". Below the links is a text input field labeled "Mobile Validation Code". At the bottom right is an orange "Next" button.

① Example screen only. Enter the verification code sent to your phone.

✓ **Helpful Tip:**

Didn't receive a code? Wait a few minutes, then use Resend Code if needed.

1

WHAT YOU NEED TO DO

- Confirm your phone number.
- Enter the latest verification code.
- Click Next.

2

IF THE NUMBER IS WRONG

1. Click Edit Number.
2. Update your phone number.
3. Request a new verification code.

3

DON'T DO THIS

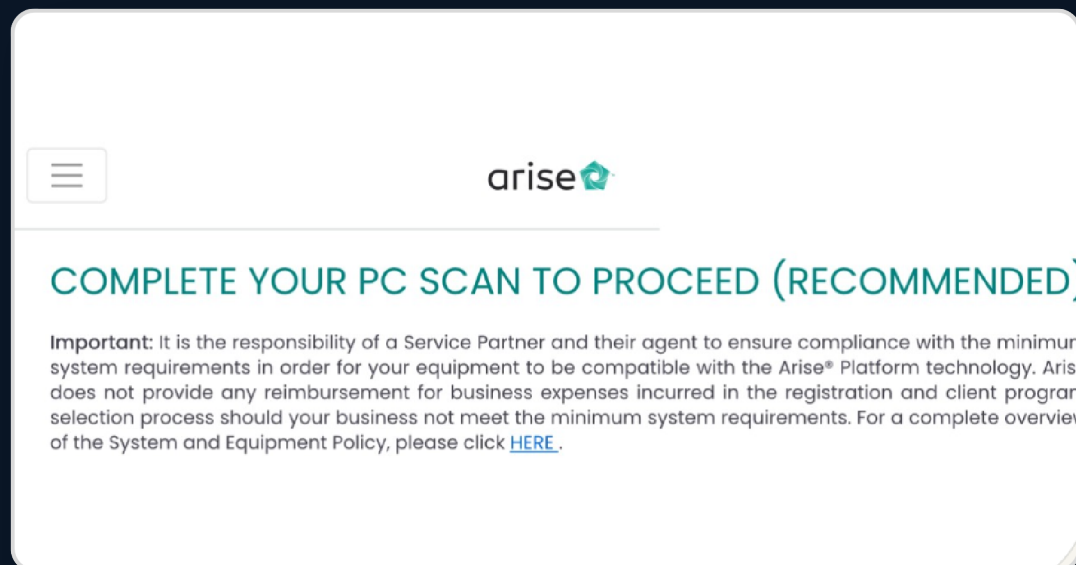
- Don't request multiple codes in a short time.
- Never share your verification code with anyone.

Next Step → Run the Recommended PC Scan

STEP 12 OF 20 - SYSTEM CHECK

Run the Recommended PC Scan

Run the scan on the Windows computer you'll use for work.



① Example screen only. Run the scan on your own Windows computer.

✓ Helpful Tip:

Run the scan on the same computer you plan to use for work.

1

WHAT THIS CHECKS

- Your computer meets Arise's system requirements.
- Your internet connection is suitable for work.

2

WHAT YOU NEED TO DO

- Run the scan on the Windows computer you'll use for work.
- Wait for the scan to finish.
- Review the results before continuing.

3

DON'T DO THIS

- Don't run the scan on a different computer.
- Don't assume a download means your computer passed the scan.

Next Step → Prepare for the Platform Assessment

STEP 13 OF 20 - ASSESSMENT PREPARATION

Prepare for Your Assessment

You may see the assessment sections in a different order. That's normal. Just follow the instructions on your screen.

COMPLETE YOUR ARISE® PLATFORM ASSESSMENT

You are now able to begin part one of the Harver assessment process. Harver is the company Arise has partnered with for skills assessments. These assessments may cover soft skills, decision-making, and language capabilities. Please note, you do not need to complete the entire assessment in one sitting, as your progress will be saved. However, once a step in the process is complete, you will not be able to repeat that step.

Begin Assessment

① Example screen only. Your assessment screen may look slightly different.

✓ **Helpful Tip:**

Find a quiet place before you begin, the assessments can't always be paused.

1

ALLOW ENOUGH TIME

- Set aside about 1 hour to complete the assessment.

2

USE THE SAME EMAIL

- Use the same email address you used to create your Arise account.
- This helps keep your registration connected.

3

BEFORE YOU CONTINUE

- Read the instructions on your screen.
- Click Begin Assessment when you're ready.

4

DON'T DO THIS

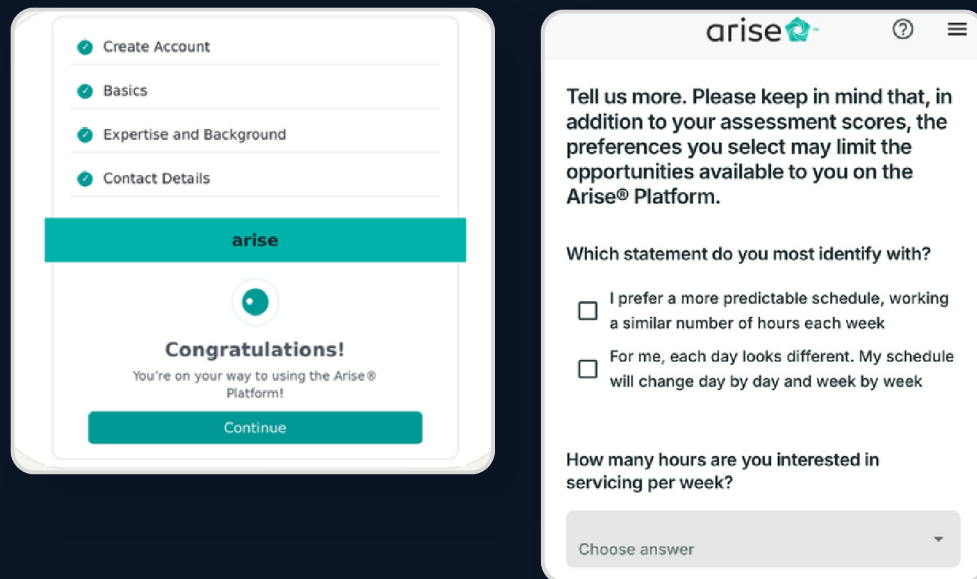
- Complete every assessment yourself.
- Wingman cannot provide assessment answers.

Next Step → Start Your Assessment

STEP 14 OF 20 - AVAILABILITY

Choose Your Availability and Schedule

Choose the schedule you can realistically commit to each week.



The left screenshot shows a 'Congratulations!' message with a 'Continue' button. The right screenshot shows a survey with the following questions:

Tell us more. Please keep in mind that, in addition to your assessment scores, the preferences you select may limit the opportunities available to you on the Arise® Platform.

Which statement do you most identify with?

- ☐ I prefer a more predictable schedule, working a similar number of hours each week
- ☐ For me, each day looks different. My schedule will change day by day and week by week

How many hours are you interested in servicing per week?

Choose answer

① Example screens only. Your options may look slightly different.

✓ **Helpful Tip:**

Be realistic. Choosing an accurate schedule helps match you with the right opportunities.

1

WHEN YOU CAN START

- Choose how soon you're available to begin servicing.

2

YOUR SCHEDULE

- Select the schedule that best matches your availability.
- Choose the option you can consistently maintain.

3

WEEKLY HOURS

- Select the number of hours you can realistically work each week.
- Your answers may affect which opportunities you see.

4

DON'T DO THIS

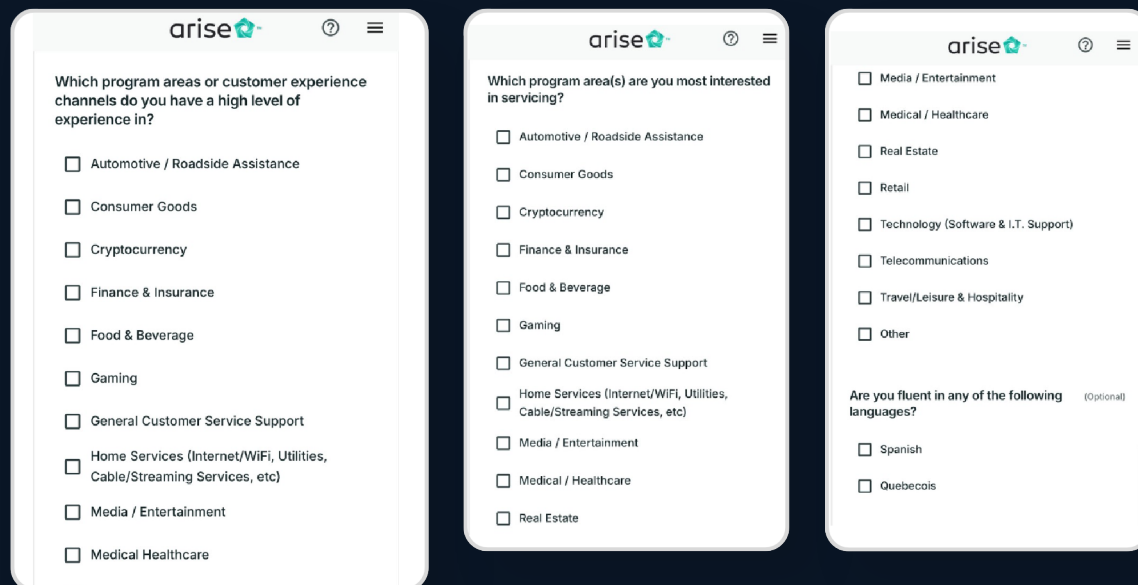
- Don't choose hours or availability you can't maintain.
- Don't guess—answer honestly.

Next Step → Prepare for the Platform Assessment

STEP 15 OF 20 - EXPERIENCE

Select Your Experience and Interests

Answer each section honestly. Your experience, preferred channels, and interests are all separate.



The image shows three mobile app screens from the Arise registration assessment guide. Each screen has the 'arise' logo at the top. The first screen asks 'Which program areas or customer experience channels do you have a high level of experience in?' and lists 12 categories with checkboxes. The second screen asks 'Which program area(s) are you most interested in servicing?' and lists 12 categories with checkboxes. The third screen asks 'Are you fluent in any of the following languages?' and lists 4 categories with checkboxes.

① Example screens only. Your options may vary depending on your registration.

✓ **Helpful Tip:**

Honest answers help match you with opportunities that fit your skills.

1

EXPERIENCE

- Select only the areas where you have real experience.
- Don't guess or exaggerate your experience.

2

CHANNELS

- Choose the communication channels you're comfortable using.
- These may include phone, chat, email, or social media.

3

INTERESTS

- Select the programs you're interested in.
- Your interests don't have to match your previous experience.

4

DON'T DO THIS

- Don't claim experience you don't have.
- Don't select every option just to increase your chances.

Next Step → Complete the Work Style Assessment

STEP 16 OF 20 - WORK STYLE ASSESSMENT

Complete the Work-Style Assessment

Read both statements carefully and choose the answer that best describes you.

HOW IT WORKS

1 Read both statements.

"I like structure."

"I like flexibility."

2 Choose the point that fits you.



3 Continue.

① Example screens only. Your options may vary depending on your registration.

✓ **Helpful Tip:**

Trust your first honest response. The assessment is designed to learn about your natural work style.

1

HOW IT WORKS

- Read both statements.
- Read the statement on the left and the right before answering.

2

CHOOSE YOUR ANSWER

- Choose the option that best describes you.
- Select the point on the scale that matches your natural work style.

3

ANSWER HONESTLY

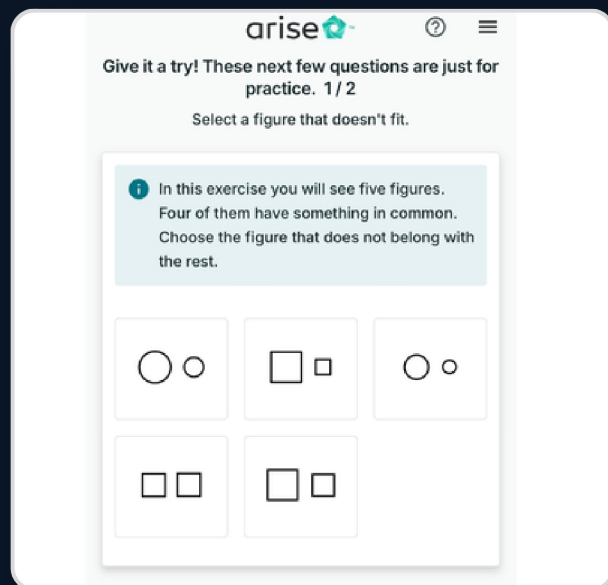
- Answer honestly.
- There are no right or wrong answers. Choose the response that best reflects you.

Next Step → Complete the Cognitive Assessment

STEP 17 OF 20 - COGNITIVE ASSESSMENT

Complete the Cognitive Assessment

Complete the practice questions using the instructions shown on your screen. This guide does not provide assessment answers.



① Example screen only. Your assessment questions will be different.

✓ **Helpful Tip:**

Practice questions help explain the format—they aren't scored.

1

WHAT YOU'LL SEE

- Practice questions before the assessment begins.
- Questions may include shapes, patterns, or figures.

2

WHAT YOU NEED TO DO

- Read the instructions for each question.
- Choose the answer that best matches the question shown.
- Continue to the next question.

3

DON'T DO THIS

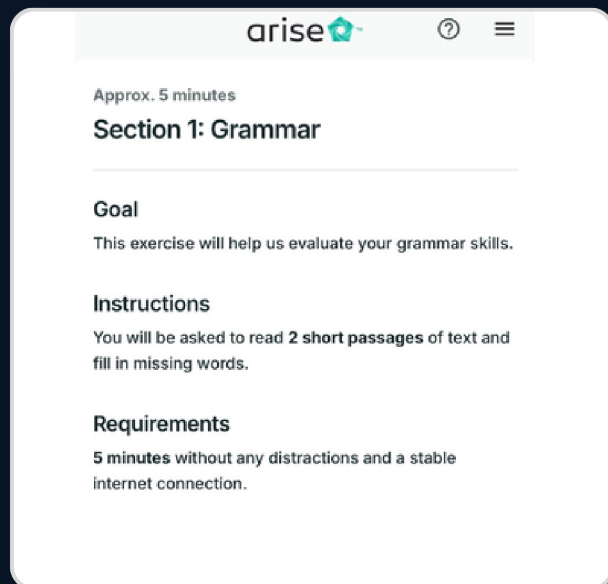
- Don't use this guide to guess assessment answers.
- Complete every question yourself.

Next Step → Language Assessment

STEP 18 OF 20 - LANGUAGE ASSESSMENT

Complete the Language Assessment

Read each passage carefully and answer based on the information provided.



① Example screen only. Your assessment questions will be different.

✓ **Helpful Tip:**

Focus on accuracy rather than speed. Read the passage first, then answer the question.

1

WHAT YOU'LL SEE

- Reading passages or grammar questions.
- Multiple-choice or fill-in-the-blank questions.

2

WHAT YOU NEED TO DO

- Read each question carefully.
- Answer before moving to the next one.

3

DON'T DO THIS

- Don't guess without reading the passage.
- Don't look for answers in this guide.

Next Step → Review Your Assessment Results

STEP 19 OF 20 - CUSTOMER SCENARIOS

Complete the Customer Scenario Assessment

Read each customer situation carefully before choosing the response that best fits the scenario.

SCENARIO FORMAT

You may be shown a customer scenario or video and then asked “What would you do?”. Read or watch the full scenario before rating each response.

Response 1	Best	Neutral	Worst
Response 2	Best	Neutral	Worst
Response 3	Best	Neutral	Worst

① Example screens only. The scenarios you see may be different.

✓ Helpful Tip:

Imagine you're helping a real customer. Read the full situation before rating any response.

1

WHAT YOU'LL SEE

- A customer scenario or short video.
- Several possible responses to rate.

2

WHAT YOU NEED TO DO

- Read or watch the full scenario first.
- Rate every response before continuing.

3

DON'T DO THIS

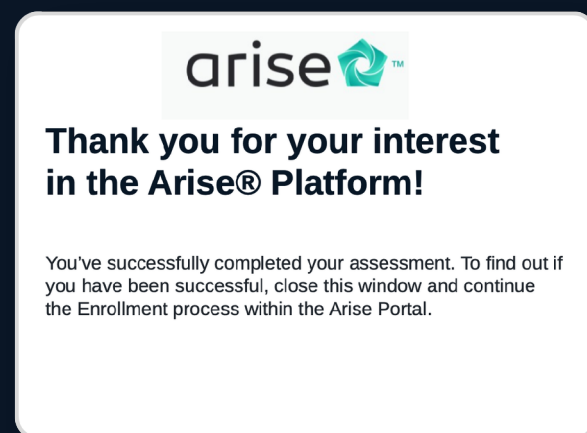
- Don't rush through the scenario.
- Don't use this guide to choose your answers.

Next Step → Review Your Assessment Summary

STEP 20 OF 20 - ASSESSMENT COMPLETE

Return to the Arise Portal

Your assessments are complete. Return to the Arise Portal to continue the remaining registration steps.



What This Screen Means

- ✓ Your assessments have been submitted. ✓ Your progress has been saved.
- ➡ You'll now return to the Arise Portal to continue your registration.

① Example screens only. The scenarios you see may be different.



Nice work!

You've completed the assessment. There are just a few final registration steps remaining.

1

WHAT YOU'LL SEE

- A confirmation message after your assessments are complete.
- Instructions to return to the Arise Portal.

2

WHAT YOU NEED TO DO

- Close the assessment window.
- Return to the Arise Portal to continue your registration.

3

DON'T DO THIS

- Don't create another Arise account.
- Don't repeat the assessment unless instructed to do so.

Next Step → Complete the Final Enrollment Steps



FINAL STEP • WAITING FOR REVIEW

You're Finished—for Now

You've completed every step in this guide. We'll contact you if any additional action is required.



YOUR PART

Your registration has been submitted successfully. There is nothing else to complete until you receive your next instruction.



ADDITIONAL DOCUMENTS

Open each document, read it carefully, and complete any required acknowledgements before selecting Next.



CHECK YOUR EMAIL

Watch your inbox for updates, additional documents or next steps from Wingman.



DON'T RE-REGISTER

Do not create a second Arise account, register under another company, or repeat completed assessments unless you're instructed to do so.

 **Congratulations!**

You've completed every step in this guide. The remaining steps depend on your registration status and email updates.

Need help?

If you need help or haven't received an update, contact admin@wingmanetwork.com before creating another account.